



CCI FRANCO-SLOVAQUE  
FRANCÚZSKO-SLOVENSKÁ  
OBCHODNÁ KOMORA



THE NETHERLANDS  
CHAMBER OF COMMERCE  
IN THE SLOVAK REPUBLIC



CAMERA DI COMMERCIO ITALO - SLOVACCA  
ITALIANSKO - SLOVENSKÁ OBCHODNÁ KOMORA



British Chamber of Commerce  
in the Slovak Republic



Cámara de comercio Hispano-Eslovaca  
Hispánsko-slovenská obchodná komora

## WORKSHOP INVITATION

Foreign Chambers of Commerce active in Slovakia in cooperation with a British training consultancy Create The Space are pleased to invite you to upcoming 2-part workshop on:

### “Inclusive Leadership”

part 1: *The Generation Game* and

part 2: *Open Your World\**

\*Please note that it is possible to attend and register for both parts (whole day event) or either part of your choice (morning part or afternoon part).

**When:** 6 November 2018

**Time:** 08:30 – 09:00 - Registration for Part 1

09:00 – 12:15 – Part 1

(12:15 – 13:00 – Lunch break)

13:00 – 13:15 - Registration for Part 2

13:15 – 16:15 - Part 2

**Where:** British Chamber of Commerce Office, Mostova 2, Bratislava

**Language:** English

**Participation fee:** Members of participating Chambers – **free of charge**

Non-members – participation at 1 workshop: 29 Eur (morning or afternoon)

Non-members – participation at both workshops: 39 Eur (whole day)

*For detailed program and further information please see the second page of this invitation.*

**Please confirm your participation by November 2, 2018 to:**

**SWEDISH CHAMBER OF COMMERCE**

Ms. Michaela Bezečná

E-mail: [swedcham@sweden.sk](mailto:swedcham@sweden.sk)

Tel.: +421 917 750 884



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## Part 1 - 'The Generation Game'

08:30 – 09:00 – *Registration for Workshop 1*

09:00 – 12:15 – *Workshop 1*

The challenges of managing multi-generational teams:

- Appreciating where people are coming from – e.g. workers who are in their 20s are used to discussion and engagement because that's what they had in the college environment.
- Being aware of generational tension among colleagues and a potential lack of respect for someone who's of a different generation.

## Part 2 – 'Open your world'

13:00 – 13:15 - *Registration for Workshop 2*

13:15 – 16:15 - *Workshop 2*

What role the Manager/Team Leader plays in:

- Valuing contribution - recognising the distinct sets of skills and perspectives that individuals bring to the table
- Hearing people out - appreciating and respecting alternative views to minimize misunderstandings
- Guiding and supporting - helping people make the transition from school to the workplace by providing insights, encouraging debate, and building collaborative relationships

### About the workshop:

With older workers retiring later in life and 'Gen Z' now entering the workplace, for the first time in history five generations will soon be working side by side. This level of diversity can certainly provide benefits in terms of the backgrounds and perspectives that each generation brings, but it can also lead to misunderstanding and conflict.

Whether this multi-generational workplace feels happy and productive or challenging and stressful can be hugely influenced by the role of the Manager/Team Leader. How should you relate to employees of different age groups? How do you motivate someone much older or much younger than you? And what can you do to encourage employees of different generations to share their knowledge?

### Target Group

This workshop helps Managers and Team Leaders address the potential for conflict and shows them what steps they can take to proactively minimize that potential and ensure a positive environment for all—one in which multiple perspectives and generations can thrive.

### About the speakers

Create The Space is a corporate training consultancy, specialising in learning and performance. They work with large organisations to improve engagement, develop new skills, and change behaviour and are experts in the transfer and application of learning in the workplace. They have extensive experience in developing capability in times of change and specific expertise in cascading behavioural change programmes through all levels of an organisation, from the boardroom to the shop floor.

Their management and leadership development programme was in 2016 awarded by LPI (Learning & Performance Institute).

Their key clients include Babcock Marine, BAE Systems, Kier Group, and Teva Pharmaceuticals.